

CENTRUM BROKING LIMITED

POLICY ON INACTIVE TRADING ACCOUNTS

This document outlines the policy & minimum procedures for classification and re-activation of inactive accounts for non-institutional clients. This does not apply for institutional clients.

Identification of inactive Accounts

If a client does not trade at least once in any one of the segments the client has signed up for during a period of 2 years, such client accounts shall be categorized as inactive accounts. Such accounts will be deactivated from our Trading System.

Once the account is deactivated, the customer will not be able to place any orders in any trade segments.

Client can get his account reactivated by following any of the below process after due authentication:-

- a. Write an email from registered email id
- b. Submit physical letter of request for reactivation

Reactivation of such account would be subject to necessary due diligences, confirmations and documentary requirements as Centrum may deem fit.

Closure of Dormant accounts:

Account Closure may be initiated when the Company receives a specific request from the client to close his trading account and undertakes to clear all outstanding dues. Alternatively the company may initiate involuntary closure by giving a notice of 30 days to the client and proceed to recover outstanding dues, if any from the client towards settlement of any outstanding obligations.